

To whom it may concern,

Thank you for allowing us the opportunity to introduce NATIONWIDE RESTORATIONS LTD. to you, a 24-hour emergency response company delivering superior recovery and loss mitigation for water damage, fire damage, mold, asbestos and other restoration needs.

We understand the urgency to get tenants and owners back into their property quickly and provide services from restorations to rebuild to limit interruptions and speed up your recovery time.

And as a preferred client our commitment to you will include:

- | | |
|--|--|
| • All first responders equipped with infra-red equipment at no cost to you | • Competitive Xactimate based industry pricing |
| • Restoration Manager utilized for project tracking and scheduling | • Post-dispatch email detailing work performed and recommendations if needed |
| | • Emergency calls placed in top priority order |

15

30

90

**After the call comes in we'll
contact the client within
15 minutes**

**After contacting the client, a
representative will be dispatched within
30 minutes**

**After dispatch we will
be at the loss within
90 minutes**

NATIONWIDE is a registered, licensed and insured company with 75+ years of combined experience. Our fully certified uniformed technicians specialize in residential, multifamily and commercial properties of any size and strictly follow guidelines set by the IICRC.

Our experts abide by the ASD (Applied Structural Drying) standards, to reduce building damage and eliminate displacement from your property. We utilize the most advanced equipment in the industry including non-invasive thermal imaging cameras to increase inspection accuracy, as well as environmental testing to guarantee the air quality and safety of your property.

Do you require disaster restorations or rebuild services? Book an assessment or service appointment today. We will be glad to serve you.

Sincerely,

NATIONWIDE RESTORATIONS™

Head Office
4053 11 Street SE Calgary, Alberta, T2G 3H1
P: 587.885.1718

Other Locations:
Edmonton, Grande Prairie, Regina, Kelowna

1.844.EMG.WIDE (364.9433)
info@nationwiderestorations.com



CREDIBLE STRUCTURE

Canadian owned and operated.
75+ years of combined experience
Multiple Alberta branches and in the process of
expanding
24-hour emergency services.
Corporate emphasis on customer experience
and satisfaction.

SOLUTIONS AND RESULTS

Helping our employees feel empowered to
provide our clients with meaningful results.
Providing technicians with industry certifications
and learning opportunities.
Maintaining a positive corporate culture.

FULL DISCLOSURE

Building reputations on integrity, honesty and
hard work
Remaining transparent about timelines,
invoicing and materials.

COLLABORATIVE PARTNERSHIPS

Developing meaningful, collaborative
partnerships.
Eliminating competing interests and ensuring
the continuous quality and success of our
services and delivery for every client.

OUR FOUNDATIONS FOR SUCCESS



IICRC
Institute of Inspection Cleaning
and Restoration Certification



WATER DAMAGE

Water damage can occur for a variety of reasons such as foundation leaks, burst pipes, appliance valve failures or poor drainage around your property. When water invades your home or business, we offer professional water damage restoration services including:

- Initial assessment
- Demolition (if necessary)
- Water extraction and dehumidification
- Complete structural drying
- Content drying
- Carpet cleaning
- Sewage cleanup
- Reconstruction

FIRE DAMAGE

The damage from a building fire can be devastating. We will respond quickly to minimize fire damage and work to clean and disinfect your belongings that have been impacted by smoke and soot. Our services include, but are not limited to:

- Interior and exterior assessment
- Emergency pre-cleaning
- Security fencing
- Structural and contents cleaning
- HVAC duct cleaning
- Humidity control
- Smoke and soot removal
- Odour deodorization
- Reconstruction

ASBESTOS ABATEMENT

Asbestos is often called the hidden issue in all structure built prior to 1990. We are certified asbestos abatement technicians with residential and commercial experience. Whether asbestos is hiding in the floor tile, drywall, drywall compound, stucco, concrete, insulation, roofing shingles, or attic insulation NATIONWIDE will locate and safely remediate all traces. Our services include, but are not limited to:

- Detailed assessment
- Sample collection
- Accredited laboratory analysis
- Full abatement
- Decontamination chamber
- Reconstruction

MOLD REMEDIATION

The longer mold is left unaddressed, the more harmful the flourishing spores can be. In fact, spores only take 48-72 hours to colonize after heavy moisture exposure. We have the expertise to remediate the problem quickly while reducing the inconvenience to you and your property. Our services include, but are not limited to:

- Source assessment and identification
- Microbial containment and remediation
- Air scrubbing using filtration
- HEPA vacuuming
- Dry ice blasting if necessary
- Mold encapsulation
- Reconstruction

BUILDING ENVELOPE SCIENCE

Poor maintenance of the building envelope can lead to increased utility costs, water damage and even mold. It should be inspected and maintained on a regular basis to ensure performance. We will perform a thorough inspection of your property to identify areas of concern and provide the necessary repairs.

STORM DAMAGE

When Mother Nature erupts unexpectedly, it is important to act quickly. Heavy winds, rainfall, and hail can significantly affect the structural integrity of your property. We will clear immediate hazards and provide temporary repairs and solutions to protect your property from additional damage. Then the reconstruction process will begin to restore your property.

BIOHAZARD AND TRAUMA SITE CLEAN-UP

Biohazard spills and Trauma sites can contain infectious diseases that, if improperly cleaned, result in the spread of infection and severe health problems. We will provide sensitive and professional clean-up of any biologically or chemically contaminated scenes and get your property back to normal quickly.

PACKING AND STORAGE

The damage or loss of your property is stressful enough without having to worry about packing and storing your things. We will carefully sort, clean, document, photograph and dry your belongings and treat your items with care. A detailed inventory of all salvageable and non-salvageable content will be performed, then packed or wrapped in the appropriate storage containers. We will then safely store your possessions until it is safe to return to your home or business.

RECONSTRUCTION AND GENERAL CONTRACTING

After remediation, we will manage every aspect of the reconstruction process to restore your property to pre-existing conditions. We have a strong network of engineers, architects and skilled trades who are experienced in performing full-services restorations from beginning to end.

ENVIRONMENTAL TESTING

Maintaining a healthy and stable indoor environment is vital to your quality of life. The air in your home or business can contain millions of pollutants or dust particles per cubic foot – yikes. Imagine the potential impact on the health of those living or working in those spaces. We will provide a thorough inspection of your property utilizing air sampling and swabs/adhesive film and offer effective solutions if contamination is found.

THERMAL IMAGING

Thermal cameras simplify the restoration process. Whether you're dealing with moisture, mold or fire damage an infrared camera can add significant value by reducing costs, displacement time and preserve your property. We will perform a detailed infrared scan of your property to assess potential or apparent damages then provide an explanation of the survey results and recommendations.

CONTACT INFORMATION

1.844.EMG.WIDE (364.9433)

INFO@NATIONWIDERESTORATIONS.COM

WWW.NATIONWIDERESTORATIONS.CA

24 – HOUR DISASTER RESTORATION AND RECONSTRUCTION SERVICES

Calgary Office

4053 11th Street SE Calgary, Alberta, T2G 3H1

P: 587.885.1718

Edmonton Office

101, 17938 - 105 Ave NW, Edmonton Alberta, T5S 2H5

P: 587-885-1718

Our Office Locations Includes:

Grande Prairie

Regina

Kelowna



One company. One outstanding vision.

At NATIONWIDE, we identify our client's needs and support them in the recovery process from beginning to end. We are devoted to becoming a leader in the disaster recovery and damage restoration industry, from residential damage to commercial losses.

As home and local business owners ourselves, we understand that an emergency can be overwhelming and exhausting. You want to get your life back to normal as soon as possible. We are committed to helping you feel empowered during these trying times and to restoring your property to pre-existing conditions quickly.

We do our best each day because we believe in our vision for the future. Our employees have a diverse and varied history with expertise and certifications in the restoration and construction industry. They bring expert knowledge and insight to each emergency and project. It is this team that makes our corporate vision so successful and in turn our clients so thankful to be working with us.



Contact Us

CALGARY
4053 11 Street SE
Calgary, AB T2G 3H1
Phone: 587.885.1718

EDMONTON
101, 17938 - 105 Ave NW,
Edmonton Alberta, T5S 2H5
P: 587-885-1718

Other locations include:
GRANDE PRAIRIE
REGINA
KELOWNA

Email: info@nationwiderestorations.com
Web: www.nationwiderestorations.ca

24 hour Emergency Calls
1-844-EMG-WIDE (364-9433)



Nationwide
RESTORATIONS®

recover . restore . rebuild

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THE VALUE OF OUR SERVICES

At **NATIONWIDE** we are invested in finding new ways to streamline our services to best serve our customer in the event of an emergency. Our staff of Industry Experts are fully certified for any emergency. We offer non-invasive assessments and tailored services that are customized to your specific needs. From residential needs to commercial losses, **NATIONWIDE** is committed to helping you.

RESPONSE TIME

Our emergency response team offers a full suite of restoration services for your most urgent property needs. Emergencies don't wait for your schedule to free up. That's why **NATIONWIDE** provides emergency restoration services 24 hours a day, 7 days a week — regardless of holidays. You can expect help from us anytime, day or night.

HAZARDOUS MATERIALS CLEAN-UP

NATIONWIDE has the expertise to remediate problems quickly while reducing the inconvenience to you and your property. We will provide a quick and thorough assessment of your property and work with your insurance to get you back to pre-existing condition as soon as possible.

Content Packing & Storage

Keeping your belongings safe and sound. The damage or loss of your property is stressful enough without having to worry about packing and storing your things. **NATIONWIDE** will then safely store your possessions until it is safe to return to your home or business.

RECONSTRUCTION & GENERAL CONTRACTING

After remediation, every aspect of the reconstruction process will be managed by **NATIONWIDE** to restore your property to pre-existing conditions. We have a strong network of engineers, architects and skilled trades who are experienced in performing full-services restorations from beginning to end. Our focus is fully restoring your property and its value.

Our services include, but are not limited to:

- Water, Sewer and Flood Damage
- Fire, Smoke and Soot Damage
- Storm, Hail and Wind Damage
- Biohazard Clean-up
- Content Packing & Storage
- Reconstruction of property

When your emergency occurs, you need help immediately. Any delay in the call to action can:

- Increase the severity of damages
- Increase the costs to clean and restore damages
- Increase the time you are displaced from your property

24/7 recovery and restorations for:

- Mold Remediation
- Asbestos Abatement
- Environmental Testing
- Infrared Thermal Imaging
- Building Envelope Science
- Biohazard Cleanup

- Selective or intrusive demolition
- Debris removal
- Site containment
- Structural shrink-wrap
- Complete carpentry
- Full plumbing, electrical and mechanical
- Exterior envelope and roofing
- Interior construction and finishes

- treat your items with care
- detailed inventory of everything salvaged with you present
- then packed or wrapped in the appropriate storage containers
- carefully sort, clean and dry your belongings



Nationwide
RESTORATIONS

recover • restore • rebuild



May 30, 2018

To Whom it May Concern:

RE: NATIONWIDE RESTORATIONS

I am writing this letter as a recommendation for Nationwide Restorations.

I have worked with Tarik Aziz and his team at Nationwide for the past three (3) years. Over the past few years I have had to call them during all hours of the day and night. The response time has always been beyond our expectations.

They have completed a variety of projects during my tenure as Property Manager within a few different organizations. Throughout the projects, the work was conducted in an efficient and timely manner. When working within a Tenant's premises, the Tenants were always appreciative of the professionalism and quality of the work. Projects were completed in a sensitive manner, minimizing interruptions to the Tenant's business, employees and customers.

I am very pleased to recommend Nationwide Restorations and will continue to use them on our portfolio of properties.

Sincerely,

ENRIGHT MANAGEMENT LTD.

A handwritten signature in blue ink, appearing to read "Cheri Bourlon".

Cheri Bourlon
Senior Property Manager
ENRIGHT MANAGEMENT LTD.

d. 403.228.7465 m. 403.919.0747 f. 403.228.2965
cheri.bourlon@enrightmanagement.com
www.enrightcapital.ca

/cb

June 8, 2018
Sent Via Email

To Whom It May Concern,

RE: Nationwide Restoration

I am writing in response to a request for a letter of recommendation on behalf of Nationwide Restoration. Let me start by telling you I have been in Property Management for 6 years and have used Nationwide for at least 5 of those years since moving to Calgary in 2013 myself.

They are an amazing company and are dependable above all others. If I have an issue or a concern I can always email, call or text at anytime and get an immediate response. They are very reliable and always willing to assist no matter what the concern is. This is very important in my business with leaks, urgent repairs, last minute quotes etc.,

I not only turn to them for my business but, also my personal jobs to be completed and have recommended them to Unit Owners and Board Members for personal use. My Board's rave about them from their first point of contact to completion of the job and after.

Feel free to contact me with any further questions or concerns you may have in this regard.

Yours truly,



Carrie Sinfield, Property Manager
Keystone Grey Property Management
Direct: (587)-349-5901



June 22, 2018

To Whom It May Concern,

I am very happy to put my name forward to speak to the great quality of work and service I have received from Nationwide Restoration. As a community manager, our success is very dependent on working with quality vendors and Nationwide has always been a consistent option for my Boards to lean on when any situation arises.

As their company has the ability to respond to emergency situations as well as construction and preventative maintenance needs, one does not need to look any further than Nationwide Restoration to offer their services to resolve any property needs.

If you have any questions or would like to speak with me further, please feel free to contact me directly at the information below.

Yours truly,

A handwritten signature in black ink, appearing to read "Phil Sobkow", written over a horizontal line.

FirstService Residential

Phil Sobkow

403-299-1801

Phil.Sobkow@FSResidential.com

Community Manager

CERTIFICATE OF INSURANCE

CERTIFICATE HOLDER:

Dated: March 27, 2018

To Whom It May Concern

NAMED INSURED:

Nation Wide Restorations Ltd.
4051 - 11 Street SE
Calgary, AB T2G 3H1

BROKER:

Lloyd Sadd Insurance Brokers Ltd.
350, 521 - 3rd Avenue SW
Calgary, AB T2P 3T3
P: 403.444.0950

This certificate is issued as a matter of information only and confers no rights upon the certificate holder. This certificate does not amend, extend or alter the coverage afforded by the policies below. The insurance afforded is subject to the terms, conditions and exclusions of the applicable policy.

COMPANIES AFFORDING COVERAGE:

Company Letter "A"

Certain Lloyd's Underwriters Through Lloyd's of London by Authority of Totten Insurance Group Inc

CO LTR	TYPE OF INSURANCE	POLICY NUMBER	POLICY EFFECTIVE DATE	POLICY EXPIRY DATE	LIMIT	
GENERAL LIABILITY						
A	Commercial General Liability including: - Broad Form Property Damage - Personal & Advertising Injury	TGC 48204	March 2, 2018	March 2, 2019	\$5,000,000	Per Occurrence
					\$5,000,000	General Aggregate
					\$5,000,000	Aggregate Products & Completed Operations
A	Forest Fire Fighting Expense	TGC 48204	March 2, 2018	March 2, 2019	\$500,000	Per Occurrence
A	Tenants Legal Liability	TGC 48204	March 2, 2018	March 2, 2019	\$250,000	Per Occurrence
A	Non-Owned Automobile	TGC 48204	March 2, 2018	March 2, 2019	\$5,000,000	Per Occurrence
A	SEF 94 - Legal Liability for Damage to Hired Automobiles	TGC 48204	March 2, 2018	March 2, 2019	\$50,000	Per Occurrence
A	Pollution Liability	TGC 48204	March 2, 2018	March 2, 2019	\$5,000,000	Per Occurrence

CANCELLATION

Should the Commercial General Liability policy be cancelled before the expiration date thereof, the issuing company will endeavor to mail *n/l* days written notice to the certificate holder named above, but failure to mail such notice shall impose no obligation or liability of any kind upon the company, its agents or representative.

LLOYD SADD INSURANCE BROKERS LTD.

per:



LloydSadd
INSURANCE BROKERS

NAVACORD
COMPANY



Workers'
Compensation
Board

Customer Service

Alberta

9912 - 107 Street
PO Box 2415
Edmonton AB T5J 2S5

Email: ebusiness.support@wcb.ab.ca
Tel: (780) 498-3999 (1-866-922-9221)
Fax: (780) 498-7999
WCB website: www.wcb.ab.ca

May 30, 2018

Reference Number: 4135527

To Whom it May Concern

Dear Sir or Madam:

Re: NATIONWIDE RESTORATIONS LTD.
120-3624 BURNSLAND RD SE
CALGARY AB T2G 3Z2

The above named subcontractor has an account with WCB-Alberta in the following industry(ies):

account	trade name(s)/industry	effective date	coverage
8331307	RESIDENTIAL GENERAL CONTRACTOR	Feb 01, 2017	worker coverage no personal coverage

Please accept this letter as a clearance for this subcontractor under Section 126 of the Workers' Compensation Act, for work completed between the effective date of the account and the date of this letter, for the industry(ies) listed. If the subcontractor's account is closed, the clearance is effective for work done up to the close date. If work has not yet begun, obtain a clearance prior to releasing final payment. Any holdback on this account may be released for contracts completed, or for work completed up to the date of this letter.

Section 126 states that you have a responsibility to ensure your subcontractors' accounts are in good standing. To ensure this clearance has been issued for the correct subcontractor, please verify the subcontractor's address and industry information listed above.

Personal coverage is in effect for any business owner(s) listed. Please note: some business owners may have opted out of personal coverage and therefore will not appear. Please refer to our website for more information on personal coverage.

If the subcontractor is performing work for you outside Alberta, contact the WCB in that jurisdiction to determine your clearance and other WCB requirements.

Any alteration of this document is strictly prohibited and subject to a penalty up to \$5,000 on the first offense. Each subsequent offense will result in an increase in the penalty amount by \$5,000, up to a maximum \$25,000 per offense.

Yours truly,

eBusiness Support Team (10337141)

RECOVER • RESTORE • REBUILD



One company. One outstanding vision.

At NATIONWIDE, our mission is to deliver quality and quick services in times of emergency. We recover, restore and rebuild your life and we do it with professionalism – every time.



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- Water Damage
- Fire Damage
- Storm Damage
- Mold Remediation
- Asbestos Abatement
- Trauma Scene Cleanup

- Building Envelope Science
- Thermal Imaging
- Environmental Testing
- Building Assessment
- Reconstruction
- Hoarder Site Cleanup

hour Emergency Calls:
1.844.EMG.WIDE (364.9433)

www.nationwiderestorations.ca
Email: info@nationwiderestorations.ca